



**Questions we recommend asking
ANY Fuel Company you are considering working with:**

Whether you are working with PayLessForOil.com or considering another company here are some questions you should ask:

Does the company carry insurance?

Liability and pollution insurance to be specific. If a worker is hurt and the company does not have insurance you as the homeowner are liable. Ask to see a current certificate if you feel you're not sure, you do not have to accept them at their word. They may carry health, life, and auto insurance; bland assurances of insurance coverage may refer to these.

How long has the company been in business?

Longer is usually better. More than three years, but everybody had to start somewhere. A new business should not be disqualified from your decision making process, but if everything else is equal. Longer is usually better.

Can the company provide referrals or testimonials?

If no, run! If yes, consider at minimum these five questions:

- Delivery on a timely basis?
- Were they responsive to questions and needs?
- Did they act as if they cared about the customers interests?
- Would you call them trustworthy?
- Would you recommend them to your Mom?

If you're in CT is the company licensed properly?

Ask for their license number or check there website (for example ours is on the bottom of every page).